

# Privacy Policy

Last Updated: 27<sup>th</sup> June 2024

Welcome to [www.heatwayv.com](http://www.heatwayv.com) (the "Site"). Heat Wayv Ltd ("we," "us," or "our") is committed to protecting your privacy. This Privacy Policy outlines how we collect, use, disclose, and safeguard your information when you visit our Site.

## 1. Information We Collect

We may collect information about you in a variety of ways. The information we may collect on the Site includes:

- Personal Data:** Personally identifiable information, such as your name, shipping address, email address, and telephone number, that you voluntarily give to us when you register on the Site, make a purchase, or communicate with us.
- Derivative Data:** Information our servers automatically collect when you access the Site, such as your IP address, your browser type, your operating system, your access times, and the pages you have viewed directly before and after accessing the Site.
- Financial Data:** Financial information, such as data related to your payment method (e.g., valid credit card number, card brand, expiration date) that we may collect when you purchase, order, return, exchange, or request information about our services from the Site.

## 2. Use of Your Information

We use the information we collect in the following ways:

- To provide, operate, and maintain our Site
- To improve, personalize, and expand our Site
- To understand and analyze how you use our Site
- To develop new products, services, features, and functionality
- To process your transactions and send you related information, including purchase confirmations and invoices

- To communicate with you, either directly or through one of our partners, including for customer service, to provide you with updates and other information relating to the Site, and for marketing and promotional purposes
- To find and prevent fraud

### 3. Disclosure of Your Information

We may share information we have collected about you in certain situations. Your information may be disclosed as follows:

**-By Law or to Protect Rights:** If we believe the release of information about you is necessary to respond to legal process, to investigate or remedy potential violations of our policies, or to protect the rights, property, and safety of others, we may share your information as permitted or required by any applicable law, rule, or regulation.

**-Business Transfers:** We may share or transfer your information in connection with, or during negotiations of, any merger, sale of company assets, financing, or acquisition of all or a portion of our business to another company.

**-Third-Party Service Providers:** We may share your information with third parties that perform services for us or on our behalf, including payment processing, data analysis, email delivery, hosting services, customer service, and marketing assistance.

### 4. Security of Your Information

We use administrative, technical, and physical security measures to help protect your personal information. While we have taken reasonable steps to secure the personal information you provide to us, please be aware that despite our efforts, no security measures are perfect or impenetrable, and no method of data transmission can be guaranteed against any interception or other type of misuse.

### 5. Policy for Children

We do not knowingly solicit information from or market to children under the age of 13. If we learn that we have collected personal information from a child under age 13 without verification of parental consent, we will delete that information as quickly as possible. If you believe we might have any information from or about a child under 13, please contact us at [info@wayvtech.com](mailto:info@wayvtech.com).

## 6. Changes to This Privacy Policy

We may update this Privacy Policy from time to time in order to reflect, for example, changes to our practices or for other operational, legal, or regulatory reasons. We will notify you of any changes by posting the new Privacy Policy on this page. You are advised to review this Privacy Policy periodically for any changes.

## 7. Contact Us

If you have any questions about this Privacy Policy, please contact us at:

Heat Wayv

Email: [info@wayvtech.com](mailto:info@wayvtech.com)

Address: 5 Speller Way, Essex, CM6 1GX

---

Please make sure to replace placeholders (e.g., [Your Contact Information], [Your Email Address], [Your Physical Address], [Date]) with your actual information. Also, it is advisable to consult with a legal professional to ensure that your privacy policy complies with relevant laws and regulations.